






## FACT SHEET

# LifeLock Defender™ Preferred

LifeLock Defender™ Preferred membership uses innovative monitoring technology and alert tools including three-bureau credit monitoring<sup>1</sup> to help proactively safeguard your customer's credit and finances.<sup>1</sup> When we detect their personal information being used, we'll send them an alert by text, phone,<sup>††</sup> or email or mobile app. And now, they'll enjoy 90 Days Free of Norton™ Security Deluxe when they enroll in a LifeLock Defender annual membership. Norton Security Deluxe\* helps defend against viruses, spyware, malware, ransomware, phishing, trojan horses and other online threats while ensuring emails and links come from trusted sources. If they become a victim of identity theft while a LifeLock member, we'll provide a dedicated, U.S.-based Identity Restoration Specialist to personally manage their case.

## FEATURES INCLUDE:

- 
**Primary Identity Alert System<sup>†</sup>**  
 Actionable alerts are sent when LifeLock detects your Social Security number, name, address or date of birth in applications for credit and services within our extensive network. Our proprietary Not Me™ verification technology allows you to respond immediately.
- 
**Million Dollar Protection™ Package<sup>†††</sup>**
  - Stolen Funds Reimbursement up to \$25,000
  - Coverage for Lawyers and Experts up to \$1 million
  - Personal Expense Compensation up to \$25,000
- 
**24/7 Live Member Support**  
 We have live Identity Protection Agents available 24/7 to answer your questions.
- 
**U.S.-Based Identity Restoration Specialists**  
 If your identity is compromised, an Identity Restoration Specialist will personally handle your case and help restore your identity.
- 
**90 Days Free of Norton™ Security Deluxe\***  
 Up to 5 PCs, Macs, smartphones or tablets. May be disabled after 90 days.
  - Helps defend against viruses, spyware, malware and other online threats
  - Helps safeguard personal information and online transactions
  - Helps ensure emails and links actually came from trusted sources

(continued on reverse)

## HOW LIFELOCK WORKS



- ① **SIGN UP** Give us a little information: name, birthdate, Social Security number, email, etc.
- ② **WE SCAN** We look for threats to your identity.
- ③ **WE ALERT<sup>†</sup>** We alert you of suspicious threats by text, email, or phone.<sup>††</sup>
- ④ **WE RESTORE** If your identity is stolen, our U.S.-based team will work to fix it.
- ⑤ **WE REIMBURSE** We'll reimburse funds stolen due to identity theft up to \$25,000.<sup>†††</sup>

<sup>†</sup> No one can prevent all identity theft.

<sup>††</sup> LifeLock does not monitor all transactions at all businesses.

<sup>†††</sup> Norton account features not supported in this edition of Norton Security Online. As a result, some mobile features for Android are not available such as anti-theft and mobile contacts backup. iOS is not supported.







<sup>††††</sup> Phone alerts made during normal local business hours.

<sup>†††††</sup> Credit reports, scores and credit monitoring may require an additional verification process and credit services will be withheld until such process is complete.

<sup>††††††</sup> For LifeLock Defender Preferred Three-bureau Credit monitoring, credit monitoring from Experian and TransUnion will take several days to begin.

<sup>†††††††</sup> Reimbursement and Expense Compensation, each with limits of up to \$25,000 for Defender. And coverage for lawyers and and experts, up to \$1 million, if needed. Benefits provided by Master Policy issued by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

## FEATURES CONTINUED:

-  **Dark Web Monitoring**  
Identity thieves can sell your personal information on hard-to-find dark web sites and forums. LifeLock patrols the dark web and notifies you if we find your information.
-  **USPS Address Change Verification**  
Identity thieves try to divert mail to get important financial information. LifeLock lets you know of change in address requests at the U.S. Postal Service linked to your identity.
-  **Fictitious Identity Monitoring**  
We scan for names and addresses connected with your Social Security number to help protect against criminals building fictitious identities to open accounts or commit fraud.
-  **Credit, Checking and Savings Account Activity Alerts<sup>†</sup>**  
Help protect your finances against fraud with alerts that notify you of cash withdrawals, balance transfers and large purchases.
-  **Three-Bureau Credit Monitoring<sup>1</sup>**  
We monitor key changes to your credit file at the three leading credit bureaus and alert you to help detect fraud.
-  **Three-Bureau Annual Credit Reports and Credit Scores<sup>1</sup>**  
Online access to your annual credit reports and credit scores from the three primary bureaus: Equifax, TransUnion and Experian. It's a convenient way to see details of your credit history over the past year.  

The credit scores provided are VantageScore 3.0 credit scores based on data from Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

No one can prevent all identity theft.

<sup>†</sup> LifeLock does not monitor all transactions at all businesses.

<sup>1</sup> If your LifeLock plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful LifeLock plan enrollment.

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